



# KARNATAKA STATE OPEN UNIVERSITY

Mukthagangothri, Mysuru-570006

## Learners Welfare Centre

Email: ksoulwc@gmail.com

No: KSOU/LWC/02/2023-24

Date: 26.06.2023

### Notification

**Sub:** Constitution of committee for Student Grievance Redressal.

**Ref:**1) UGC (RGC) Notification dated 11th April, 2023.

2) Approval of Hon'ble Vice-Chancellor dated: 17-06-2023.

#### **Preamble:**

In accordance with the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 notified on 11<sup>th</sup> April, 2023 in the Gazette of India, it is mandatory for any Higher Education Institution to constitute Student Grievance Redressal Committees as per the prescribed composition and terms mentioned below.

1. A complaint from an aggrieved student relating to the institution shall be addressed to the Chairperson, Students' Grievance Redressal Committee (SGRC)
2. Every Institution Shall Constitute such number of Students' Grievance Redressal Committees (SGRC), as may be required to consider grievances of the students, with the following composition, namely
  - a) A Professor – Chairperson
  - b) Four Professors/ Senior Faculty Members of the Institution as members.
  - c) A representative from among students to be nominated on academic merit/excellence in Sports/Performance in co -curricular activities- Special Invitee.
3. At least one member or the Chairperson shall be a woman and at least one member or the Chairperson shall be from SC/ST/OBC category.
4. The term of the chairperson and members shall be for a period of two years.
5. The term of the special invitee shall be one year
6. The Quorum for the meeting including the Chairperson, but excluding the special invitee. Shall be three.
7. In considering the grievances before it, the SGRC shall follow the principles of natural justice.
8. The SGRC shall send its report with recommendations, if any, to the competent authority of the institution concerned and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint.
9. Any Student aggrieved by the decision of the Students' Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

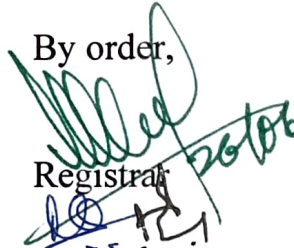

Accordingly, pursuant to the approval of the Hon'ble Vice Chancellor, 'Committee for Grievance Redressal' has been constituted in Karnataka State Open University as below.

1. Dr. Kavitha Rai, Professor, DoS in Kannada, KSOU, Mysuru-06 - Chairperson
2. Dr. Mahadeva Murthy, Professor, DoS in M.B.A., KSOU, Mysuru-06 - Member
3. Dr. Ramanand, M. S., Professor, DoS in Economics, KSOU, Mysuru-06 - Member

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| 4. Dr. Shanakaranaranappa, Professor, DoS in Political Science,<br>KSOU, Mysuru-06 | - Member          |
| 5. Director, Learner welfare Centre, KSOU, Mysuru-06                               | - Member          |
| 6. Smt. Najmunnisa Begum, Research Scholar, DoS in Sociology                       | - Special Invitee |
| 7. Assistant Registrar, Learner welfare Centre, KSOU, Mysuru-06                    | - Convener        |

Meeting of the committee may be convened from time to time by Convener in consultation with the Chairperson of the committee and Director, Learner Welfare Centre, and submit the proceedings of meeting.

A separate order will be issued for the payment of allowances and remuneration, if any, as per the norms of the University.

By order,  
  
Registrar  


**To:**

1. The Chairperson,
2. All the Members & Convener, Committee for Student Grievance Redressal, KSOU Mysuru.

**Copy:**

1. All Statutory Officers, KSOU, Mysuru.
2. Dean (Study Centre), KSOU, Mysuru.
3. All Chairpersons, DoS & R, KSOU, Mysuru.
4. Executive Engineer, Engineering Section, KSOU, Mysuru.
5. All Assistant Registrars, KSOU, Mysuru.
6. All Directors/ Co-coordinators, KSOU, Mysuru.
7. All Regional Directors, KSOU Regional Centers.
8. Dr. Naveen Kumar C. G., Nodal Officer, website, KSOU, Mysuru – Upload in University website.
9. Vice Chancellor's personal section, KSOU, Mysuru.
10. Registrar Personal Section, KSOU, Mysuru.
11. Office Copy.